



DMITRI SUNSHINE

Fractional Operations Manager

ERP migration operations ownership from planning through stabilization.

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ERP migrations need a clear operations owner for the handoffs between the implementation plan and the business day.

ENGAGEMENT

sized to the migration stage

FOCUS

ERP migration delivery

PRIMARY ROLE

Fractional Operations Manager

01 Where I help

I step in when the software plan is moving but the business work still depends on decisions and data handoffs that nobody is holding end to end.

Process and requirements mapping

Turn current work into a usable map that shows who owns each decision and where exceptions change the process.

Data migration and validation

Set cleanup and reconciliation rules before data moves, then prove the result against the source instead of trusting a green import screen.

Vendor and team coordination

Keep the implementation partner and internal team working from the same current plan, with dependencies visible before they become delays.

Cutover rehearsal

Walk through the actual operating day before launch so missed access or timing issues surface while there is still time to find the owner and fix them.

SOPs and team readiness

Document the work in plain language and prepare the people who will own it after the project team leaves.

Post-launch stabilization

After go-live, keep every issue tied to an owner until the new routine settles and interruptions stop multiplying.

THE ERP MIGRATION OPERATING PATH

Make the next operating day part of the plan.

I keep each phase tied to a real owner, and I move the work forward only when the team has named the decision owner and the fallback if a check fails.

PHASE 1

Map the work

I make the current process visible and identify who can decide when the software forces a tradeoff.

PHASE 2

Prepare the data

I help define cleanup and validation rules, with a clear fallback when reconciliation does not pass.

PHASE 3

Rehearse the cutover

I walk the team through the real operating day so the vendor happy path does not hide a dependency.

PHASE 4

Stabilize the routine

I keep every issue tied to an owner until the team can run the new system without depending on the project team for daily decisions.

02 Experience behind the work

14 years inside ERP I built and operated an ERP SaaS platform from scratch, serving about 80 clients without outside funding.	Modern ERP architecture I later designed a modern ERP architecture using the lessons from those 14 years.	Regulated records I managed adoption and foster care records across different state requirements for more than a decade.	Operations from zero I created operational SOPs and project practices for a distributed team; the processes continued after I left.
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03 Engagement shape

1

Migration reset

I map the work already in motion and expose the decisions that are waiting, so the team has one operating plan.

2

Migration execution ownership

I coordinate the cross-team work, keep the readiness checklist current, and surface decisions before they become delays.

3

Stabilization and handoff

I stay through the first operating cycle and close the loose ends before the team carries the routine on its own.

Put an operations manager on the migration.

Start with the work already in motion and the handoff most likely to break.

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